

## **John D. Buell**

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### **PROFESSIONAL SUMMARY**

- Familiar with a variety of computer hardware platforms and operating systems
- Has done some programming in C, Visual Basic and Java.
- Familiar with many individual office software applications, anti-virus software, spyware removal tools and web browsers. Basic knowledge of photo and graphics software.
- Some knowledge of networking using wired and wireless Ethernet technologies and client-server environments serving different computer platforms
- Speaks, reads, and writes fluent English and German
- Has done extensive application and system testing using Mac OS X since the fall of 2000 (Mac OS X Public Beta-10.3.x).

#### **Key strengths:**

- Quick learner
- Macintosh networking experience
- Responsive – excellent communication skills

### **TECHNOLOGY SUMMARY**

<b>Operating Systems</b>	Power Macintosh G4 computers, Mac OS X Server 10.2.6, Macintosh OSX, AppleshareIP, IMacs, Ibooks, Windows 95/98
<b>Software Applications</b>	MS Office, WordPerfect, Lotus SmartSuite, AppleWorks, StarOffice, Quark Xpress, Adobe PhotoShop/Illustrator/Acrobat, Jasc Paint Shop Pro, AVG, McAfee VirusScan, Norton AntiVirus, Ad-Aware, Spybot Search & Destroy, LDAP, some Active Directory.

### **PROFESSIONAL EXPERIENCE**

February 2004 to Present, West Aurora District 129, Aurora, IL

#### **COMPUTER TECHNICIAN**

- Responsibilities include workstation maintenance, software/hardware upgrades, software installation and troubleshooting on a variety of different computer systems, including PCs running Windows 95, 98, 98SE, 2000, and XP, and Macs (68k and PowerPC based) running System 7.5 through 9.2.2.

June 2003 to November 2003, TEKSystems, Rolling Meadows, and Downers Grove, IL

#### **INDEPENDENT CONTRACTOR**

11/03, Carmax, Glencoe, IL

- Responsibilities included workstation and printer setup/testing at new store location.

09/03, Caremark, Northbrook, IL

- Responsibilities included software upgrades on Power Macintosh G4 computers to OS X, and installation of compatible versions of Quark Xpress, Adobe PhotoShop, Illustrator and Acrobat, and other utilities.

09/03, Northwestern University, Evanston, IL.

- Responsibilities included performing maintenance, troubleshooting and assisting with a software inventory on Macintosh workstations within the school of communications.

08/03, Carson Pirie Scott #591 (Saks Inc.), Naperville, IL

- Responsibilities included PC software upgrades to use remote desktop client for Windows 2003 Server and uninstallation of MS Office on some client machines, and convert other machines to using WYSE thin client terminals, and uninstall Windows 95/98 PCs.

08/03, Conagra Foods, Downers Grove, IL

- Responsibilities included physical disconnection, relocation and reconnection of technology assets during an internal move within corporate offices.

08/03, Motorola, Schaumburg, IL

- Responsibilities included assistance in computer inventory program, partnered with CSC.

06/03 to 07/03, William Rainey Harper College, Palatine, IL

- Responsibilities included full OS X client/server testing, including user logons, application compatibility, OS and application testing using Mac OS X Server 10.2.6 and Mac OS X 10.2.6 on client stations, connecting via LDAP and NetInfo.

May 2001 to April 2003, Cook County School District 87, Berkeley, IL

### **DISTRICT COMPUTER TECHNICIAN**

- Responsibilities included maintenance, installation and basic repairs for approximately 700 Macintosh computers, ranging in age from seven years old to brand new, within six buildings in three towns. Each and every classroom had a minimum of three computers, and each lab (one per building) has just over 30. Kept curriculum-mandated software up to date and working, along with related hardware, including optical mark scanners and printers, and client-server systems (using Mac OS X Server or AppleShare IP and Macintosh Manager) in the computer labs. Did basic network troubleshooting. Maintained an inventory database of computers, related peripherals, and software, including licensing. Also had influence for technology use and purchasing decisions.
- Summer 2002 - supervised the refurbishing of over 70 older Power Macintosh computers, including adding network cards and memory, reinstalling operating systems and applications. Also had a hand in digitizing videos for electronic delivery, including use of an Apple Xserve for storing and serving these videos. Fall 2002 these were put back into use in classrooms for curriculum work. Fall 2002 also saw the district mandate e-mail by teachers and staff, which initially was outsourced through free web-based e-mail providers.
- During 2001 to 2002, over 400 new iMacs were put into place in all six buildings, as well as, many new network printers. Was solely responsible for set up and installation of all of these, on a then brand new LAN/WAN. Also in late 2001 started work on an Intranet web server, running on Mac OS X using Apache, to house various tech support documentation and memos, in a move to cut back on amounts of paper sent out and used by the district's technology office.

January 2000 to April 2001, Community Consolidated District 181, Hinsdale, IL

### **TECHNOLOGY ASSISTANT**

Clarendon Hills Middle School (08/00 to 04/01)

Hinsdale Middle School (01/00 to 08/00)

- Was primarily responsible for over 50 iMacs in two computer labs, and 26 iBooks on wireless carts (at CHMS). The labs operated on a client-server system, using OS 9 and ASIP. Also worked on individual classroom computers networked through the building. Maintained software used by classes, kept printers operating, and did troubleshooting tasks, including disaster recovery.

## **EDUCATION / CERTIFICATIONS**

- From 1994 to the present day has taken various courses in various subjects at the College of DuPage, Glen Ellyn, IL. At College of DuPage, earned the following Certificates of Completion:
  - Visual Basic Language Proficiency (03/99)
  - C Language Proficiency (07/99)
  - Database Proficiency (09/99)
  - UNIX Proficiency (12/00)
- Also earned CompTIA's Network+ Certification in 10/00, and completed a sequence of Cisco training classes at College of DuPage in 2000. In the spring term of 2004 (April through June) plans on completing classes in English and Computer Graphics at the College of DuPage through evening classes.