

Be Prepared for When An Official Calls You on the Phone...

1. Be a good listener - it is better to listen than to volunteer information.

2. Ask questions -

Why are you calling?

What is your name?

What is your telephone number and extension?

3. If they ask to see you in person, let them know that you will consult your 59-65-47, third option, accountability association, CHASE SC, about their request. Or HSLDA, if you are a member.

4. Let them know that they may email CHASE SC, for verification of your membership and give them our email address.